



VICTIM SUPPORT

ACT Human
Rights Commission

Victims Justice Volunteer Program



Easy English 2024

Hard Words



This book has some hard words.

The first time we write a hard word

- the hard word is in **blue**
- we will write what the hard word means.

You can get help with this book



You **can** get someone to help you

- read this book
- know what this book is about
- find more information



Victims Justice Volunteer Program



Our program helps **victims of crime**

You are a victim of crime when another person does something bad to



- you

or



- your property.

Our program is



- free

and



- **confidential**

Confidential means we will **not** tell anyone about your information.

Unless the law says we have to.

The people who help you are **volunteers**.



A volunteer is a person who gives their time for free.



Our volunteers have been trained to help you.

They understand that it can be a stressful time.

How can a Victims Justice Volunteer help me?

We can help you before, during and after court.

Before court we can:



- meet with you
- talk with you about what to expect when you go to court



- explain how the criminal justice system works



- show you around the court.

During the court process, we can



- go to court with you
- go to court with you to apply for **court orders**



A **court order** is when the court gives someone rules about what they must or must **not** do

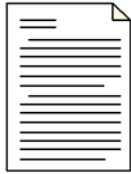


For example, a Family Violence order.

We can



- help you write a **Victim Impact Statement (VIS)**



A **victim impact statement** is a document for the court.



It tells them

- how you feel



- how you or your property were hurt



- what has happened to you because of the crime.

We can



- help you apply for the **Financial Assistance Scheme**.

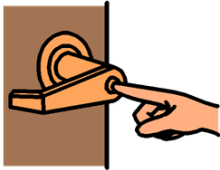
The Financial Assistance Scheme is money to help you pay for things you need if you are hurt by a crime



For example

- doctors and dentists

or



- things to make your home safe, like locks on doors.



We can also

- help you find information on other services.



Victim Support ACT can help anyone.

We can help you



- if you are First Nations

You can ask to speak to our **Aboriginal Liaison Officer** when you call us.



- if you are a migrant, refugee, or asylum seeker



We have a **Multicultural Officer** and can help you with an interpreter.

You can contact us in different ways.



- You can call us on
1800 822 272

or

(02) 6205 2066



- You can email us at the link below

VictimSupportIntake@act.gov.au



- You can come and visit us at

**56 Allara St
Canberra City**



- You can also visit our website at

www.hrc.act.gov.au/victim-support

Advocacy for Inclusion made the Easy English Resource

Contact details

2.02 Griffin Centre, 20 Genge Street Canberra City ACT 2601

Phone: 6257 4005

Email: info@advocacyforinclusion.org

ABN: 90 670 934 099

Image Acknowledgements

Picture Communication Symbols © 1981-2010 by Myer-Johnson LLC.

All Rights Reserved Worldwide. Used with permission. Boardmaker™ is

a trademark of Myer-Johnson LLC. Myer-Johnson LLC P.O box 1579.

Solana Beach, CA 92075. Phone 858-550-0084